

Orthopedic Specialty Clinic, Ltd.
Refund Policy

Occasionally, accounts are overpaid by the insurance and the patient. In the event you believe an overpayment has occurred on your account and you are due a refund, please call 540-361-1830 extension 9. One of our business office staff will be happy to assist you.

If you believe a refund due to you is a result of a credit or debit card transaction, and the transaction occurred within a forty eight hour period, our business office can assist you with a refund to your credit or debit card. If more than forty eight hours has elapsed, we can issue a refund check for any overpayment.

Any questions regarding our policy should be directed to 540-361-1830 extension 9. Thank you.